

Data protection information

in accordance with Articles 13 General Data Protection Regulation (GDPR)

1. General information on data processing activity

Name:	Treasury – call logging
Controller:	Oesterreichische Nationalbank (OeNB) Otto-Wagner-Platz 3, 1090 Vienna +43-(1) 40420 www.oenb.at/en/dataprotection
Data protection officer:	datenschutz@oenb.at
Purpose(s):	Recording of outgoing and incoming telephone calls made from/to selected extensions of the division <i>Treasury – Markets, Investment Strategy and Monetary Policy Operations</i> to obtain records of transaction settlement and investigate potential complaints
Legal basis:	<u>ECB Operations Unit</u> : Processing is necessary for compliance with a legal obligation to which the OeNB is subject (Article 6 para. 1 lit. c GDPR): Guideline of the European Central Bank on the management relationships between the ECB and the euro area national central banks for operations involving the foreign reserve assets of the ECB (recast) (ECB/2010/NP9 as amended); Works council agreement regulating the use of an automatic call recording system in the Treasury – Front Office division. <u>Asset Management, EURO and Group Investments Unit, FX Operations Unit</u> : Processing is necessary for the purposes of the legitimate interests pursued by the OeNB or by a third party (Article 6 para. 1 lit. f GDPR).
Information on the OeNB's legitimate interests:	Obtaining records of transaction settlement and dealing with potential complaints Asset Management, EURO and Group Investments Unit as well as FX Operations Unit: Compliance with standard market practices
Information on automated decision-making, including profiling:	Does not take place.
Information on the transfer of personal data to third countries outside the EEA:	Does not take place.

2. Content of data processing activity

Here you will find information on the nature of the personal data the OeNB processes with regard to different categories of data subjects. For each data category, information is provided on the data source, on any further purposes for which the OeNB may process these data, on whether the data will be transferred to recipients outside the OeNB, and on how long the OeNB will, as a rule, store the data. The subsequent tables provide details on data sources, further processing for other purposes and data recipients (third parties, data processors).

Categories of data subjects	Categories of personal data	Data source(s)	Further processing	Data recipient(s)	Retention period
OeNB staff members settling transactions on behalf of the ECB and OeNB as well as their counterparts in such transactions	Recorded conversations	---	---	---	3 months from conversation
	Information on telephone connection	---	---	---	

3. Information on your rights as a data subject

You have the right to obtain confirmation as to whether or not your personal data, and which of your personal data, are being processed by the OeNB (Article 15 GDPR). You have the right to obtain the rectification of inaccurate personal data or to have incomplete personal data completed (Article 16 GDPR) as long as the rectification and/or completion of the data are necessary for the purpose of the processing operation. You have the right to obtain the erasure of your personal data if the OeNB has processed them unlawfully (Article 17 GDPR). Under certain conditions, you have the right to obtain restriction of the processing of your personal data (Article 18 GDPR). Should you consider your right to data protection infringed by any processing of your personal data by the OeNB, you may lodge a complaint with the Austrian Data Protection Authority (DSB) or bring an action before the competent civil court.

4. Right to object

Asset Management, EURO and Group Investments Unit as well as FX Operations Unit: You have the right to object to the processing of your personal data on grounds relating to your particular situation or where personal data are processed for direct marketing purposes (Article 21 GDPR).

5. Modalities for exercising your rights as a data subject

To exercise your rights as a data subject, please write to “Oesterreichische Nationalbank, Abteilung REFC/Datenschutz, Otto-Wagner-Platz 3, 1090 Vienna, AUSTRIA” or datenschutz@oenb.at. Please state in what way your personal data are subject to data processing by the OeNB, specifying the processing activity and outlining the details of your request. Moreover, please provide proof of your identity by enclosing a copy of an official photo identification (e.g. your passport, driver’s license, identity card) or using a qualified electronic signature within the meaning of Article 3 item 12 eIDAS Regulation to prevent improper requests by unauthorized third parties that might endanger the protection of your personal data. For the reasons outlined above, such requests must be made in writing.