

Data protection information

in accordance with Articles 13 General Data Protection Regulation (GDPR)

1. General information on data processing activity

Name:	Call logging security service
Controller:	Oesterreichische Nationalbank (OeNB) Otto-Wagner-Platz 3, 1090 Vienna +43-(1) 40420 www.oenb.at/en/dataprotection
Data protection officer:	datenschutz@oenb.at
Purpose(s):	Recording of telephone conversations on dedicated, clearly specified telephone lines of OeNB's security service for the purpose of reconstructing the content of security-related messages or threat calls if necessary.
Legal basis:	Processing is necessary for the purposes of the legitimate interests pursued by the OeNB or by a third party (Article 6 para. 1 lit. f GDPR).
Information on the OeNB's legitimate interests:	Safe and correct performance of OeNB's tasks and responsibilities in the public interest. Protection of OeNB's assets. Logging of exact wording of calls for the purpose of replaying and/or reproducing them, tracing abuse and filing them with competent prosecution authorities like prosecuting authorities or courts (if necessary).
Information on automated decision-making, including profiling:	Does not take place.
Information on the transfer of personal data to third countries outside the EEA:	Does not take place.

2. Content of data processing activity

Here you will find information on the nature of the personal data the OeNB processes with regard to different categories of data subjects. For each data category, information is provided on the data source, on any further purposes for which the OeNB may process these data, on whether the data will be transferred to recipients outside the OeNB (Article 4 (9) GDPR), and on how long the OeNB will, as a rule, store the data. The subsequent tables provide details on data sources, further processing for other purposes and data recipients (third parties, data processors).

Categories of data subjects	Categories of personal data	Data source(s)	Further processing	Data recipient(s)	Retention period
Callers to security services	Voice recordings of telephone calls	---	---	E01,E02,E03	3 months from end of call

3. Transfers to third parties

If personal data are transferred to third parties (Article 4 (10) GDPR) to be processed for their own purposes, this does not necessarily mean that all datasets will be transferred in each individual case. Only those data will be transferred that are necessary to fulfill the third party's purpose(s).

E + serial no.	Recipient(s) and categories of recipients	Adequacy decision by the European Commission (Article 45 GDPR)	Purpose and legal basis (restrictions, if any)
E01	Competent authority or court (provision of evidence in criminal proceedings)	Not required	Articles 80, 109 et seq. Criminal Procedure Code in conjunction with Article 12 para 5 Data Protection Act and Article 6 para 1 item f GDPR (if necessary)
E02	Security authorities (for security police purposes)	Not required	Article 53 para 5 Security Police Act in conjunction with Article 12 para 5 Data Protection Act and Article 6 para 1 item f GDPR (if necessary)
E03	Courts (provision of evidence in civil court cases)	Not required	Article 384 et seq. Civil Procedure Code in conjunction with Article 12 para 5 Data Protection Act and Article 6 para 1 item f GDPR (if necessary)

4. Information on your rights as a data subject

You have the right to obtain confirmation as to whether or not your personal data, and which of your personal data, are being processed by the OeNB (Article 15 GDPR). You have the right to obtain the rectification of inaccurate personal data or to have incomplete personal data completed (Article 16 GDPR) as long as the rectification and/or completion of the data are necessary for the purpose of the processing operation. You have the right to obtain the erasure of your personal data if the OeNB has processed them unlawfully (Article 17 GDPR). Under certain conditions, you have the right to obtain restriction of the processing of your personal data (Article 18 GDPR). Should you consider your right to data protection infringed by any processing of your personal data by the OeNB, you may lodge a complaint with the Austrian Data Protection Authority (DSB) or bring an action before the competent civil court.

5. Right to object

You have the right to object to the processing of your personal data on grounds relating to your particular situation or where personal data are processed for direct marketing purposes (Article 21 GDPR).

6. Modalities for exercising your rights as a data subject

To exercise your rights as a data subject, please write to "Oesterreichische Nationalbank, Datenschutz, Otto-Wagner-Platz 3, 1090 Vienna, AUSTRIA" or datenschutz@oebn.at. Please state in what way your personal data are subject to data processing by the OeNB, specifying the processing activity and outlining the details of your request. Moreover, please provide proof of your identity by enclosing a copy of an official photo identification (e.g. your passport, driver's license, identity card) or using a qualified electronic signature within the meaning of Article 3 item 12 eIDAS Regulation to prevent improper requests by unauthorized third parties that might endanger the protection of your personal data. For the reasons outlined above, such requests must be made in writing.