

OESTERREICHISCHE NATIONALBANK

Stability and Security.

WORKSHOPS

Proceedings of OeNB Workshops

The European
Integration Process:
A Changing Environment for
National Central Banks

October 21, 2005



No. 7

Institutional Changes in the European Integration Process – the OeNB's Experience¹

Isabella Lindner Sandra Dvorsky Oesterreichische Nationalbank

Abstract

This study discusses the developments which had and have an institutional, legal and functional effect on the Oesterreichische Nationalbank (OeNB) during Austria's integration process into and within the European Union and the ESCB/eurosystem. The run-up to and the first stage of Austria's EU membership (1995 to 1998) brought about three major challenges for the OeNB: integration into European bodies and fora, achievement of economic and legal convergence and preparation for monetary union. Once Stage Three of Economic and Monetary Union (EMU) began on January 1, 1999, the OeNB became a member of the European System of Central Banks (ESCB) and the Eurosystem, which went hand in hand with fundamental changes in the structure of the OeNB's tasks in almost all business areas. The introduction of euro banknotes and coins on January 1, 2002, an undertaking requiring an effective communication policy coupled with sophisticated cash logistics, posed a formidable challenge. Now, several years into European integration, the OeNB has succeeded in maintaining its role as a think tank for economic policy in Austria and as an interfrace between the single monetary policy and the national economic policies.

1. Introduction

Despite the conclusion of the EEA (European Economic Area), which preemptied most of the EU-accession negotiations, it took Austria six years to complete the accession process. With regard to monetary integration, Stage Two of Economic and Monetary Union (EMU) had already been in progress for one year, when

¹ This paper draws heavily on an article published in June 2005 (Dvorsky and Lindner, 2005).

Austria acceded to the EU on January 1, 1995. But once Stage Three of EMU was launched on January 1, 1999, Austria was among the founding 11 Member States of the euro area that from then on determined the single monetary policy. This step implied sweeping changes for the OeNB, which became an integral part of the European System of Central Banks (ESCB).²

Compared to the economic aspects of EU and EMU accession, the institutional change that takes place is very often neglected in analysis. As it is, the institutional set up of the EU and the ESCB is binding for all member states and national central banks (NCBs) without leeway to circumvention. However, its impact can be significant and varies depending on the general convergence a country has already achieved. While Austria was economically and legally convergent when it joined the EU and EMU, significant institutional change in economic policy institutions such as the OeNB is typically a longer-term process, which had to be launched even before Austria's EU accession and is still ongoing in certain areas. This paper discusses the integration developments which have had an institutional, legal and functional effect on the OeNB and describes the OeNB's response to the challenges associated with these rapidly changing framework conditions. The paper runs through the OeNB's – and to a certain extent Austria's – experience in a chronological order.

2. Run up to and EU Membership: 1995 to 1998

Austria chose economic convergence with its main trading partner, specifically Germany, at a time when the economic prerequesites of the Maastricht Treaty did not yet exist. Thus when Austria joined the EU participation in the European Monetary System (EMS) and its Exchange Rate Mechanism (ERM) was the logical next step. As the OeNB had already successfully pursued stability-oriented goals since the 1970s, participating in EMU constituted a continued development of this stability policy. Therefore, from the outset the OeNB was clearly committed to ensuring that Austria would take part in the monetary union as early as possible. ERM membership as such did not constitute a significant change; significant changes were only introduced as soon as preparation for monetary union began.

This seamless transition to the single monetary policy brought about three major challenges for the OeNB, specifically its integration into European bodies and fora, the achievement of economic and legal convergence and preparation for monetary union, in particular the irrevocable fixing of exchange rates. Here the OeNB's and Austria's experience shows that economic, legal and institutional challenges of convergence are best met by a longer-term approach.

² See section 3 for a definition of the term "ESCB".

2.1 The OeNB Participates Actively in European Bodies and Fora

Austria's accession to the EU afforded the OeNB equal rights to participate³ in the EU's bodies and fora and in the European Monetary Institute (EMI) founded in 1994. This meant that the OeNB participated actively in the preparations for monetary union from the very beginning. The most important objectives pursued by the OeNB were continuing a stability-oriented monetary policy, strengthening the Austrian financial market and implementing the principle of subsidiarity in the ESCB.

In order to prepare early for effective and competent participation in EU institutions, the OeNB had already set up a representative office in Brussels in 1988. This office greatly facilitated and accelerated the exchange of information between the OeNB and the EU. Since 1995, the governor of the OeNB has attended the semiannual informal Ecofin Council meetings, which deal with strategically significant fiscal and economic policy issues in the EU. In addition, OeNB representatives became members of the EU's Monetary Committee,⁴ the Economic Policy Committee and the Banking Advisory Committee⁵, which are responsible for preparing the Ecofin ministers' meetings in their respective areas of expertise.

Since the signing of the Maastricht Treaty, the OeNB had already made intensive preparations for its potential role in the ESCB and maintained close relations with the other central banks in the EU. As a result, the OeNB was accepted as a full member of the EMI without difficulties from the very beginning. Owing to the high credibility of Austria's economic and monetary policies, the OeNB quickly managed to make itself heard within the EMI in the process of designing the single monetary policy. The EMI undertook preparatory work for implementing Stage Three of EMU, which included the introduction of a common European currency, and geared up for the establishment and development of the European Central Bank (ECB) and the ESCB. In cooperation with the (then) 14 other EU central banks, the OeNB prepared for a common set of monetary and foreign exchange policy instruments, a single currency, an EU-wide payment system, a harmonized statistical data basis, a comprehensive information system and banking supervision (OeNB, 1995, p. 52). In order to tackle the abundance of different tasks and to coordinate the activities of the national central banks a committee structure was devised for the work of the EMI. The OeNB was represented at all hierarchical levels of this structure. The body with the highest decision-making power was the EMI Council, which consisted of the EMI's

⁵ Now the European Banking Committee.

WORKSHOPS NO. 7/2006 $\bigcirc VB$ 55

³ After the signing of the Accession Treaty in March 1994, the OeNB had been granted observer status in European bodies and fora.

⁴ Known as Economic and Financial Committee (EFC) from January 1, 1999, onward.

president as well as the 15 NCB governors, including the governor of the OeNB.⁶ The work of the EMI Council was supported by the Committee of Alternates, which consisted of senior representatives of the EU central banks and contributed to preparing the meetings of the EMI Council. In addition, a Financial Committee was in charge of the EMI's annual budget and annual accounts, as well as three subcommittees and six working groups.⁷ The active participation of OeNB representatives within the committee structure of the EMI posed new challenges in terms of organization and human resources. For example, as early as 1996 more than 70 experts from the OeNB prepared a total of 385 meetings in Frankfurt and represented the OeNB's interests in various committees, subcommittees and working groups (OeNB, 1997, p. 42). In 2003 the numbers had risen to 135 experts from the OeNB preparing and participating in 603 meetings within the ESCB/eurosystem in Frankfurt (Intellectual Capital Report, 2004b, p. 19).

As an institution which had primarily dealt with national duties in the past, the OeNB was faced with the task of adapting its everyday operations to the European environment. Constant benchmarking against other NCBs generated clearly increasing pressure to invest in human capital with a view to optimizing the output. Overall, the OeNB's regular participation in the internationally attended meetings of these committees and subgroups brought about a large number of new tasks in the field of intercultural management, for example in the formation of political and tactical coalitions when negotiating in an international context. The intense decision making at the European level basically sparked a race for brilliant arguments. This development gave rise to one very positive insight at the OeNB: Even representatives of a relatively small country can have a considerable impact on EU decision making (Tumpel-Gugerell, 2002, p. 12).

2.2 The OeNB Supports Austria's Path to Economic and Legal Convergence

Since the early 1970s, Austria's monetary policy had already enjoyed success in its orientation toward stability goals and macroeconomic fundamentals, which largely concurred with the convergence criteria set forth in the Maastricht Treaty. From the OeNB's perspective, it was crucial to fulfill the convergence criteria sustainably and in compliance with the Treaty. The OeNB therefore supported the Austrian

⁶ The EMI Council convened ten times per year. The current chair of the EU Council and one member of the European Commission also had the right to participate in EMI Council meetings, but without voting rights (EMI, 1997, pp. 32–36).

⁷ For a detailed description of the EMI's committee structure as well as the focuses of the subcommittees and working groups, see OeNB, 1996, pp. 39–41, OeNB, 1997, pp. 42–45 and OeNB, 1998a, pp. 22–26.

⁸ Treaty on European Union, February 7, 1992.

government's efforts to ensure conditions which were conducive to stability. On January 9, 1995, just a few days after its entry into the EU, Austria joined the ERM within the EMS, thus taking an important step toward meeting the economic convergence criteria.⁹

As one of Austria's main economic policymakers and a declared proponent of monetary integration in Europe, the OeNB, with its experts, made a substantial contribution to the process of economic convergence. For example, OeNB representatives were actively involved in the committee work on drawing up the EMI's decisive 1998 Convergence Report, which required extensive preparatory work and expertise in the fields of statistics, economics and law on the OeNB's part in order to represent Austria's interests in the relevant committees. At the request of the Austrian Federal Ministry of Finance, the OeNB also carried out a separate assessment of convergence in the EU and presented its own convergence report in 1998 (OeNB, 1998a, pp. 20–24).

In November 1996, the EMI had already published its first convergence report, which, in addition to providing an initial assessment of economic convergence, identified necessary adaptations in the statutes of the individual NCBs. A number of adaptations to the relevant Austrian legislation¹⁰ were also suggested (EMI, 1996, p. 134). The requirements of legal convergence in EMU probably imposed the most substantial changes on the OeNB as an institution and on its relationship with Government and Parliament. In order to fulfill the requirements of the Treaty and the Statute of the ESCB¹¹ an amendment introducing substantial changes to the Federal Act on the Oesterreichische Nationalbank was put into effect in 1998.¹² In this context, the OeNB's monetary policy objectives¹³ were reformulated, and its monetary policy instruments were completely adapted to comply with the requirements of the Statute of the ESCB. This was done in order to equip the OeNB with all of the powers necessary to carry out monetary policy operations

⁹ The effects which Austria's ERM participation had on the OeNB are discussed in OeNB, 1996, pp. 28–29.

Federal Act on the Oesterreichische Nationalbank (Nationalbankgesetz – NBG) 1984, BGBl. (Federal Law Gazette) No. 50/1984, as amended by BGBl. No. 532/1993.

¹¹ Protocol (No. 18) on the Statute of the European System of Central Banks and of the European Central Bank, 1992, referred to as the "Statute of the ESCB" in this study.

With regard to the time at which this amendment went into effect, it is necessary to note that the amendment contains various effective dates due to different requirements under EU law and Austrian law: The regulations ensuring the independence of the OeNB took effect on May 3, 1998, when the resolution on the participation of Austria in the monetary union was taken. Those provisions which secure the full administration of ESCB duties and powers by the OeNB went into effect on January 1, 1999 (start of Austria's participation in Stage Three of EMU). For more information, see also OeNB, 1998a, p. 57.

¹³ The monetary policy objectives were adapted to Article 105 paragraphs 1 and 2 of the Treaty.

once monetary union began (OeNB, 1998a, p. 57). Moreover, the amendment to the Federal Act on the Oesterreichische Nationalbank reinforced the independence of the OeNB, set a five-year term of office for all members of the Governing Board and defined possible grounds for dismissal in line with the Statute of the ESCB. Instead of the provisions previously in force, the provisions prohibiting the monetary financing of public deficits pursuant to Article 101 of the Treaty were adopted. In order to implement the transfer of monetary policy powers to the Governing Council of the ECB, it was also necessary to amend the mandate of OeNB bodies, which subsequently led to fundamental organizational changes in the OeNB as an enterprise: In particular, the OeNB's General Council, following the monetary policy transfer, was invested with functions similar to those of a publicly held company's supervisory board. Moreover, the number of members in the Governing Board was reduced from the previous maximum of six to four, including the governor, vice governor and two other members. Along with the changes in general conditions due to the start of monetary union, this reduction called for far-reaching restructuring measures within the OeNB, which were implemented step by step between 1997 and 1999. A comparison of the OeNB's organizational charts reveals that the six previously existing units were merged into four departments: Central Bank Policy; Economics and Financial Markets; Money, Payment Systems and Information Technology; as well as Investment Policy and Internal Services (OeNB, 1997, pp. 12–13 and OeNB, 1999, pp. 12–13).

On March 25, 1998, the EMI as well as the European Commission published their convergence reports, in which Austria was given a favorable assessment by both institutions (EMI, 1998, pp. 199–203 and p. 303; European Commission, 1998, p. 41 and pp. 55–56). On May 3, 1998, the European Council, meeting in the composition of the Heads of State or Government, finally decided that Austria and ten other EU Member States had fulfilled all of the requirements for the introduction of a single currency. As of June 1, 1998, the President, Vice President and four other members of the ECB's Executive Board were appointed, thus the ECB was formally established.¹⁴

2.3 The OeNB Prepares for the Start of Monetary Union

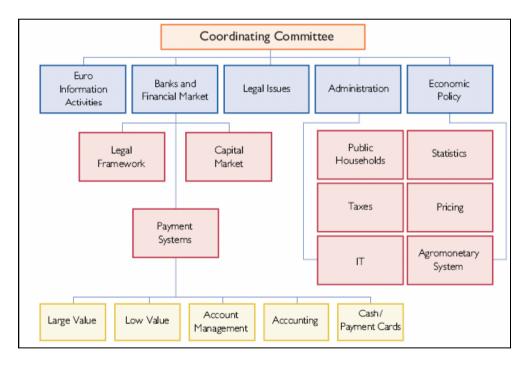
In December 1995, the European Council in Madrid had approved a scenario for the transition to the euro as the European common currency. The transition was divided into stages in order to create reliable guidelines for the private sector with regard to which measures would be taken by the authorities at what time (European Commission, 2005, p. 42). Details and implementation of changeover arrangements were left to the Member States and differed from country to country.

58 ONB WORKSHOPS NO. 7/2006

 $^{^{14}}$ This meant that the EMI had completed its tasks and was thus dissolved as of June 1, 1998.

In Austria, the OeNB was heavily involved in the design and implementation of the National Master Plan, i.e. in the general preparations for the start of monetary union in Austria. Together with the Austrian Federal Ministry of Finance, the OeNB held the chair of a coordinating committee within the EMU task force established in June 1996 for the purpose of implementing measures for the transition to the euro within Austria. Between 1996 and 2002 this coordinating committee steered the activities of five working groups, which covered the areas of public information, banks and financial markets, legal affairs, administration and economic policy. In addition to Austrian federal ministries and the OeNB, the financial sector, social partners, economic research institutions as well as Austrian provinces and municipalities were also represented in the working groups (chart below).

Chart 1: Austria's Changeover Committee: Coordinating Committee and Working Groups



Source: OeNB.

The main tasks of these working groups were to coordinate domestic preparatory measures for Austria's accession to the monetary union and to provide decision support to the government in the fields of general policy, economic policy and law. Furthermore, the OeNB also participated largely in the Federal Government's "Euro-Initiative", a grassroots public relations effort to keep Austrians informed on the political and economic importance of the euro introduction, and the when and the how of the cash change over. This set up proved to be very efficient in coping with the entire range of issues involved in the changeover (Gruber et al., 2005, p. 56).

On the basis of the Madrid overall transition plan, the EMI's master plan was revised and also used as a model for the OeNB's own master plan for the introduction of the euro (OeNB, 1998b). This OeNB master plan described the process of introducing the euro in great detail. In the course of this large-scale project, nearly 70 subprojects were coordinated and human resources totaling some 350 personnel years were deployed (OeNB, 1998b, p. 2).

In order to ensure the actual participation of Austria in the monetary union, the OeNB had to meet the organizational, technical and operational prerequisites for ESCB membership by the end of 1998: For example, the monetary policy instruments used in Austria were rapidly harmonized with those of the future eurosystem. Likewise, the OeNB's statistical framework was adapted, and a number of operational and technical adaptations were required, for instance in the areas of payment and IT systems. Moreover, it was necessary to prepare for the production and issue of euro banknotes. At the same time, organizational processes were streamlined and modernized, and business processes were networked within the eurosystem (OeNB, 2000b, pp. 7-18). These varied measures (developed within the EMI's committee structure and coordinated internationally) affected all of the OeNB's business areas. In order to meet the increased qualitative demands on its staff, the OeNB quickly launched a training program on EU topics and took these changing demands into consideration in its recruitment policies. The Economic Studies Division was established within the OeNB's Economic Analysis and Research Section, and the number of economists and statisticians grew in line with new qualitative demands in the fields of research, forecasting and statistical reporting. The structure of the OeNB as a group of companies also saw fundamental changes in anticipation of Austria's participation in the monetary union, mainly in the form of further horizontal diversification in money production due to the OeNB's acquisition of AUSTRIA CARD-Plastikkarten und Ausweissysteme Gesellschaft m.b.H. The OeNB also reinforced its position in the payments sector by taking a stake in Austrian Payment Systems Services Gmbh (APSS). Furthermore, the OeNB's securities printing office was spun off as a new subsidiary called OeBS (Oesterreichische Banknoten- und Sicherheitsdruck GmbH, OeNB, 2000b, pp. 17–18).

3. Second Stage of EU Membership: 1999 and Beyond

The irrevocable fixing of exchange rates as of January 1, 1999, brought about a fundamental transformation of overall monetary and economic policy conditions for the OeNB. By transferring formal sovereignty over monetary policy to the ECB, the Member States which adopted the euro saw a new distribution of roles between the ECB and the individual central banks in the EU. The OeNB's institutional and functional areas of activity thus changed substantially. However, the de iure transfer of monetary sovereignty de facto increased the OeNB's influence on decision processes related to European monetary and central bank policies as compared to before (Hochreiter, 2000, p. 308).

3.1 The OeNB Joins the ESCB and the Eurosystem

With the start of Stage Three of EMU, the OeNB became an integral part of the ESCB, which comprises the ECB and the NCBs of all EU Member States, and of the eurosystem, which consists of the ECB and the NCBs of the Member States which have adopted the euro.¹⁵

The governor of the OeNB is a voting member of the ECB's Governing Council, the body which is responsible for monetary policy decisions and consists of the six members of the ECB's Executive Board and the (currently 12) NCB governors in the eurosystem (ECB, 1999, pp. 55–56). Participating in the eurosystem has increased the OeNB's influence in that the governor of a relatively small central bank can now participate actively in decisions on the single monetary policy on the basis of the "one member, one vote" principle. In this context, however, it is necessary to emphasize the fact that in monetary policy decisions and in the fulfillment of the ESCB's other duties, the governor of the OeNB – like all other members of the ECB's Governing Council – acts completely independently and in the interest of the euro area as a whole, as he was appointed for this office in a personal capacity. The governor of the OeNB is also a member of the General

WORKSHOPS NO. 7/2006 61

To enhance transparency and enable the public to grasp more easily the complex structure of the ESCB more transparent and comprehensible, the ECB's Governing Council decided to adopt the term "Eurosystem" for that part of the ESCB which includes the ECB and the NCBs of the 12 Member States currently participating in Stage Three of EMU (OeNB 2000a, p. 16). Since May 1, 2004, the ESCB has consisted of 25 NCBs and the ECB.

¹⁶ In the light of the expected enlargement of the euro area and the resulting increase in the number of members in the ECB Governing Council, voting modalities were amended in March 2003 to provide for a rotation scheme based on three groups of countries. In this context, the principle of "one member, one vote" was generally upheld (for details see Dvorsky and Lindner, 2003).

Council, which includes the President and Vice-President of the ECB as well as the NCB governors of all 25 EU Member States.¹⁷

The Governing Council of the ECB generally meets at 14-day intervals. In addition to monetary policy, the topics discussed include the entire spectrum of issues related to central banking. Therefore, the relevant decisions of the ECB Governing Council require well-founded expert analyses from the ECB as well as the NCBs. This is an essential prerequisite for efficient decision making. The EMI's committee structure was retained and adapted in order to ensure the regular exchange of views among experts at the ECB and the NCBs and to prepare the meetings of the ECB's Governing Council and General Council. In practice, the work of the committees is highly important because many topics cannot be discussed in sufficient detail in the Governing Council and General Council due to their complexity and scope (Bartik et al., 2004, pp. 31–34). Since the start of Stage Three of EMU, the number of committees and subordinate groups has continued to rise, so that the committee structure currently consists of 14 committees and 111 subordinate groups in total (subcommittees, working groups and task forces; Bartik et al., 2004, p. 66). Participating in the committees and subordinate groups has brought about fundamental changes in the organizational and professional demands placed on OeNB experts: The topics discussed in the various committees and subordinate groups concern nearly all core business areas and hierarchical levels at the OeNB, and the working language is invariably English. On average, each committee convenes ten times per year for one to two days, and the meetings are nearly always held in Frankfurt. The OeNB sends a total of 26 representatives to the 14 committees and 109 representatives to the respective subordinate groups 18 (Bartik et al., 2004, p. 69).

3.2 The OeNB as an Operative Entity of the ESCB

The ESCB/eurosystem is basically structured as a federal system. The basic philosophy in organizing the ESCB/eurosystem is to have all decisions taken centrally by the ECB Governing Council and the implementation of these decisions, i.e. operations, which account in practice for most of an NCB's work, is effected by the NCBs on a decentralized basis, coordinated by the ECB Executive Board. Preparatory work by the EMI has shown that decentralization of a very

¹⁷ The General Council can be regarded as a transitional decision-making body. It performs those duties which were originally assigned to the EMI and which the ECB must carry on due to the fact that not all Member States have adopted the euro. The General Council meets four times per year. For more information, see Scheller, 2004, pp. 61–62.

This divergence in numbers arises from the fact that the OeNB does not participate in several subordinate groups due to the topics covered, while in some cases two representatives are nominated for certain committees and subordinate groups.

large portion of the central banks' operative activities is both "possible" and "appropriate" (Liebscher, 1998). The decentralized approach has permitted the use of the NCBs' infrastructure and longstanding experience, which was of benefit for the entire eurosystem.

Decentralized implementation means that the OeNB now acts and continues to act in the following business areas within the ESCB/eurosystem, some of which have been subject to progressing harmonization since the start of the ESCB/eurosystem: Preparation of monetary policy information for the governor, implementation of monetary policy decisions, management of reserve assets, public relations, cooperation in the supervision of domestic credit institutions as well as payment systems oversight in order to ensure the stability of the financial markets, provision of analyses and statistics, cooperation in international financial institutions, domestic cash supply and payment processing.

Participating in the monetary union also required the OeNB to intensify its economic analysis activities, which serve as the basis for the positions taken by the OeNB governor in the Governing Council and General Council of the ECB. In the implementation of monetary policy, a number of changes were made in the policy instruments deployed as well as the responsibilities of the OeNB in this area. In the eurosystem's open market operations, the OeNB's main duties are to collect tender offers and forward them to the ECB, to inform credit institutions of the allotment results and to settle the transactions. The OeNB also acts as the credit institutions' counterparty for the standing facilities (OeNB, 1999, pp. 42-43). As regards the management of reserve assets, the bulk of Austria's reserves has remained in the hands of the OeNB but is managed according to rules defined by the ECB's Governing Council. In order to ensure a comparable information basis within the eurosystem, statistical requirements also increased with regard to accuracy, level of detail and timeliness. In addition, efforts to harmonize statistical data at the international level were also enhanced. Supplying banknotes and coins has remained one of the OeNB's main duties. As of January 1, 1999, the Austrian RTGS payment system ARTIS was integrated into the TARGET network interlinking national payment systems (OeNB, 1999, p. 43). In its public relations work for the eurosystem, the OeNB plays a special role as an "ambassador" for European monetary policy in Austria and thus makes a valuable contribution to the eurosystem's communication policy (Hochreiter, 2000, p. 307).

The precise distribution of tasks in the eurosystem is subject to ongoing adaptation and discussion. While the debate about the centralized or decentralized orientation of the system has not subsided since its inception, the eurosystem is still clearly decentralized with regard to the execution of tasks. Activities have only been centralized in the area of payment systems among several NCBs and in representation by the ECB in several EU bodies. For example, since Austria's EU accession the OeNB has been represented in the EFC, but the OeNB's – and other NCBs' – level of participation was reduced in the course of EU enlargement.

However, the OeNB is still represented in the EU bodies responsible in the fields of banking supervision, international cooperation (IMF) and technical preparation for the euro introduction in additional Member States.

Furthermore, decisions of the ECB Governing Council and the resulting legal acts sometimes allow – but do not require – all national central banks to take part in a given task and its implementation. For this reason, it appeared especially sensible for the OeNB (as a relatively small NCB) to establish itself as a universal central bank with selected areas of specialization within the eurosystem. For example, the focus of economic research and analysis at the OeNB¹⁹ has shifted due to monetary policy integration, and the following three specialist areas have emerged: 1) economic analysis of the euro area as a whole, 2) analysis of the Austrian economy and 3) specialization in the analysis of Central, Eastern and Southeastern European countries as well as the economic analysis of the transition process. Through a number of targeted measures which were already initiated in the early 1990s, the OeNB succeeded in developing its focus on Central and Eastern Europe into a special area of economic analysis and research within the eurosystem and in building up an outstanding network of working contacts.²⁰ In response to the enlargement of the EU in 2004, the OeNB has redefined its research priorities over the last year and will sharpen its focus on the countries of Southeastern Europe, which constitute the future generation of EU candidate and accession countries. Consequently, the OeNB has also started to intensify its bilateral contacts with the central banks in these countries.

3.3 The Euro Cash Changeover Poses a Challenge to Communication Policy and Logistics

In parallel to the activities mentioned above, the OeNB also had to deal with very important agendas on the domestic front, especially communicating, preparing and implementing the changeover to euro banknotes and coins. In terms of logistics and communication, this transition was one of the greatest challenges the OeNB has ever faced. Given the scale of the project, planning began at a very early stage. The new currency was given the name "euro" in 1995, and the decision to use the banknote designs submitted by the OeNB (Robert Kalina) was taken in 1996.

In the context of its euro change over master plan the OeNB had set up a special cash change over project, that involved not only the OeNB, but also the print works, the mint – both of them being 100% subsidiaries of the OeNB – and a

¹⁹ In addition, the OeNB has been supporting Austrian research with considerable funds for almost 40 years now.

²⁰ For an overview of the OeNB's concrete activities in connection with its focus on Central and Eastern Europe, see OeNB, 2003, pp. 55–57.

specifically created cash logistics company²¹. The project was headed by a Board Member of the OeNB. Information was fed regularly into the EMU task force also in order to coordinate ongoing communication activities with the "Euro-Initiative" of the federal government. OeNB experts took part in the ESCB cash changeover committee (CASHCO) to monitor the preparations for the introduction of the euro at the NCBs and to enhance coordination among the ECB and the NCBs.

Significant activities in the run-up to the euro cash changeover included the production of the banknotes and coins themselves, massive frontloading of cash to banks and certain companies as well as to the public in the form of coin "starter-kits", insuring security and increased storage capacities, training of cash experts (up to 120.000 in Austria) and last, but not least supplying the citizens with euro cash and withdrawing the former national currencies. It can be regarded as a particular success on the OeNB's part that the euro banknotes and coins enjoyed swift acceptance among the vast majority of Austrians from the very beginning. Just two weeks after the introduction of the new currency, some 90% of all cash transactions were settled in euro, although the dual circulation period officially lasted for two months. Taking the Austrian schilling out of circulation imposed very different logistical demands, especially because the decision as to when, how much and which denominations of the old currency to turn in was left to the discretion of the people. For this reason, numerous activities were carried out in order to remove the schilling from circulation (OeNB, 2002, pp. 21–23).

As to communication policies, already by mid 1997 the Federal Government had set up a "Euro-Initiative" for communication relating to the euro change over, with which the OeNB coordinated its own euro public relations efforts very closely. While the decision, which countries would participate as a first wave in the 3rd stage of Monetary Union was taken and the euro area was created on January 1, 1999, the euro cash change over only followed in 2002. This led to a prolonged non euro cash transition period of three years. With hindsight, this prolonged transition period led to higher transition costs for all sectors involved and to a more complex communication with the general public. Communication by the "Euro-Initiative" and the OeNB concentrated in a first stage before January 1999 on creating a favourable climate for the Euro, i.e. it being as stable a currency as the Schilling, because the population regarded the Schilling as a guarantor of economic success. In a second stage between 1999 and 2002 the focus of communications shifted to the when and the how of the euro cash introduction. In early 2001, the OeNB launched a campaign which aimed to create a positive attitude toward the euro among the population and preceded the main campaign "Mit der Nationalbank

²¹ The GELDSERVICE AUSTRIA Logistik für Wertgestionierung und Transportkoordination G.m.b.H. (GSA), which was put in charge of developing efficient cash logistics in Austria (OeNB, 2002, pp. 17–20 for a detailed description of all measures taken in this context).

zum Euro" (The OeNB – Making the Euro Yours) in the fall of 2001 (OeNB, 2002, pp. 23–26).

It is difficult to quantify the impact the euro cash change over had on inflation and whether price hikes were change-over related or not, as price developments were affected by a number of factors at the time of the cash change over (Gruber et al., 2005, p. 71). Nevertheless, even after a smooth transition to euro banknotes and coins, continued efforts have to made at communication and at trust-building measures. Such measures have included assisting the population in getting a feel for the value of the new currency and combating the problem of (subjectively) "perceived inflation" in the Austrian population (OeNB, 2003, pp. 19–20).

4. Concluding Remarks

In conclusion, it can be stated that as an institution the OeNB was (and is) heavily influenced by Austria's accession to the EU. This can mainly be attributed to the fact that the intensity of European integration has increased markedly in the last ten years, especially in the area of monetary policy.

From the very outset, the OeNB clearly demonstrated its commitment to the objective of ensuring that Austria would take part in the monetary union as early as possible. The transition to a single European currency in early 1999 as well as the euro cash changeover in 2002 were among the greatest challenges the OeNB has had to face in its entire 190-year history.

The integration of the OeNB into European decision-making bodies and fora has changed the bank's working methods at all hierarchical levels and in all fields. In particular, the OeNB's cooperation with the ECB and other NCBs in the ESCB/eurosystem has also brought about significant pressure in terms of quality and competition as a result of ongoing changes and adaptation requirements.

However, the OeNB has succeeded in maintaining its role as a think tank and decision-making body for economic policy in Austria, and in making a contribution to stability and peace in the enlarged EU within the framework of European institutions and the eurosystem.

References

- Bartik, S., S. Konrad-El Ghazi and H. Nekvasil. 2004. Zentralisierung-Dezentralisierung-Spezialisierung im Eurosystem. OeNB. November (unpublished).
- **Dirschmid, W., M. Fluch and E. Gnan. 2001.** Economic Aspects of the Euro Cash Changeover in Austria. OeNB. Focus on Austria. 2nd Quarter. 194–216.
- **Dvorsky, S. and I. Lindner. 2003.** Anpassung der Stimmrechtsmodalitäten im EZB-Rat. In: Berichte und Studien 2. 144–153.

Dvorsky, S. and I. Lindner. 2005. 10 Years of EU Membership: The OeNB in a Changing Environment. OeNB. Monetary Policy & the Economy Q2. 42–52.

ECB. 1999. The Institutional Framework of the European System of Central Banks. In: ECB Monthly Bulletin. July. 55–63.

EMI. 1996. Progress towards Convergence. November.

EMI. 1997. The European Monetary Institute. September.

EMI. 1998. Convergence Report 1998.

European Commission. 1998. Commission's Recommendation Concerning the Third Stage of Economic and Monetary Union. Convergence Report 1998.

European Commission. 2005. Towards EMU, a Chronology of Major Decisions, Recommendations or Declarations in this Field. In: European Economy, DG ECFIN, Occasional Papers. February.

Gruber, T. and D. Ritzberger-Grünwald. 2005. The Euro Changeover in the New Member States – A Preview. OeNB, Focus on European Integration Q1. 52–75.

Hochreiter, E. 2000. The Role of National Central Banks (NCBs) in the Eurosystem: Current State of Play. In: Atlantic Economic Journal. Vol. 28, 3. 300–308. September.

IFES. 2005. OeNB-Barometer, 2. Quartalsbericht, Bevölkerungsbefragung. Vienna, June.

Liebscher, K. 1998. The Role of a National Central Bank within the ESCB as Illustrated by the OeNB. Economics Conference of the OeNB. May 7.

Mooslechner, P. 2005. 10 Years of Austrian EU Membership: Elements of an Overall Economic Assessment. OeNB. Monetary Policy and the Economy Q2. 28–41.

OeNB. 1995. Annual Report 1994.

OeNB. 1996. Annual Report 1995.

OeNB. 1997. Annual Report 1996.

OeNB. 1998a. Annual Report 1997.

OeNB. 1998b. Zusammenfassung OeNB-Masterplan-Projekte 1996–2002. July.

OeNB. 1999. Annual Report 1998.

OeNB. 2000a. Annual Report 1999.

OeNB. 2000b. Die Oesterreichische Nationalbank als moderne Zentralbank. June.

OeNB. 2001. Annual Report 2000.

OeNB. 2002. Annual Report 2001.

OeNB. 2003. Annual Report 2002.

OeNB. 2004a. Annual Report 2003.

OeNB. 2004b. Intellectual Capital Report 2003. Knowledge for Stability.

OeNB. 2005. Federal Act on the Oesterreichische Nationalbank (Nationalbankgesetz 1984 – NBG). BGBl. (Federal Law Gazette) No. 50/1984. As Amended by BGBl. No. 161/2004.

- Protocol (No. 18) on the Statute of the European System of Central Banks and of the European Central Bank. 1992. Protocol to the Treaty Establishing the European Community.
- **Scheller, H. P. 2004.** The European Central Bank. History, Role and Functions. ECB.
- **Taborsky, M. and F. Rumler. 2003.** Highlights of the Euro Changeover. Presentation Joint Vienna Institute. February 14.
- **Tumpel-Gugerell, G. 2002.** Die OeNB auf dem Wege zu einem modernen Dienstleistungsunternehmen. In: Liebscher (ed.). Vom Schilling zum Euro Beiträge zur Zeitgeschichte der österreichischen Wirtschaftspolitik und der Oesterreichischen Nationalbank. Festschrift zum 65. Geburtstag von Präsident Adolf Wala. Vienna.
- **Treaty on European Union.** 1992. February 7.